



Tech Works®

"Making Specialized Communication Easy"

Clinic-Call Configuration Questions

Each time a new system is planned there are some basic configuration questions that need to be answered. The following is the basic starting point for all Medical Office Building Clinics:

1. How many Exam Rooms are there? _____
2. How many Providers? _____
(This determines the number of Buttons / Colors)
3. Do all providers cover all exam rooms? _____
(The answer to this is almost always "Yes". However this is seldom the truth. In most cases Exam Rooms are tied to procedures, which mean to a skill set and tools, which limits the number of providers. Explore this and you will probably find that each provider covers no more than 4 rooms and there are no more than 3 providers or care levels per room.)
4. Do they want "Provider Call for Assistance"? (Emergency Call) _____
5. Do they want Corridor Lights? _____
(Are the corridors long and narrow requiring wide viewing angle Corridor Lights.)
6. Do any of the Exam Rooms require special features such as Dilation Timer? _____
7. Do they want "Doctor Follow"? (Next Patient feature) _____
8. How many Annunciation locations for the same rooms? _____
(Nurses Stations, Receptionist, Private Offices, Labs, Etc.)
9. Can some of the areas in number "4" above use a Zone Light for annunciation? _____
10. Do Zone Lights need "TONE"? _____
11. Do any Annunciator locations need "Patient Arrival"? _____
12. Do they have any special Procedure Rooms with special needs? _____
13. Do they have any Public Rest Rooms? (Pull Stations) _____
14. Do they want Integrated Messaging and Reporting? _____
(Text Messaging, Digital Signage, Management Reporting)

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