



# Application Guide Patient Arrival Signaling



## Benefits

- Greatly Increases Staff Efficiency
- Easy to Install and Expand
- User Friendly Controls
- Better Patient Satisfaction
- Many Customizable Options Available
- Engineered and Built in the U.S.A.
- 36-Month Limited Warranty

In hospitals and in outpatient medical clinics, when a patient arrives the reception area needs to let the back-office staff know that there is someone up front and who they are here to see. Tech Works has provided a wide variety of these systems to signal from the very simple to the very complex needs of both staff and patients.

The simplest system is like a 3-way light switch in a house, where the receptionist pushes a button and a light comes on in the back-office where there is another button. When the back-office pushes their button, the light turns off. This can be in a general staff area or in a provider's private office. Communication can be more complexed, where the back-office can acknowledge the call to tell the front office that the call is received. In some cases the lights do not turn off until someone goes to the front and gets the patient. Tech Works can even send a text message to a cell phone.

In a hospital admitting area, the admitting personnel can let reception know that they are ready for another patient, and reception can direct the patient to follow a line on the floor to a blinking light at the available admitting desk.

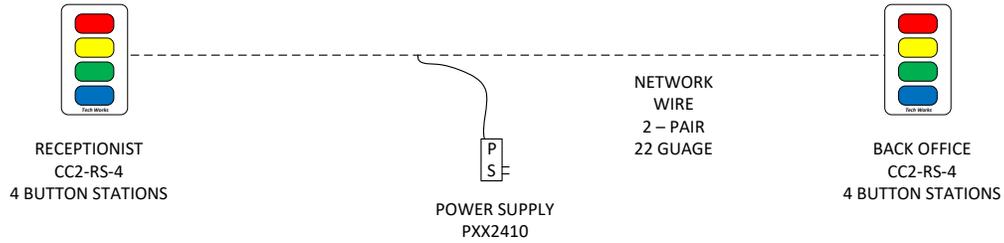


## Features

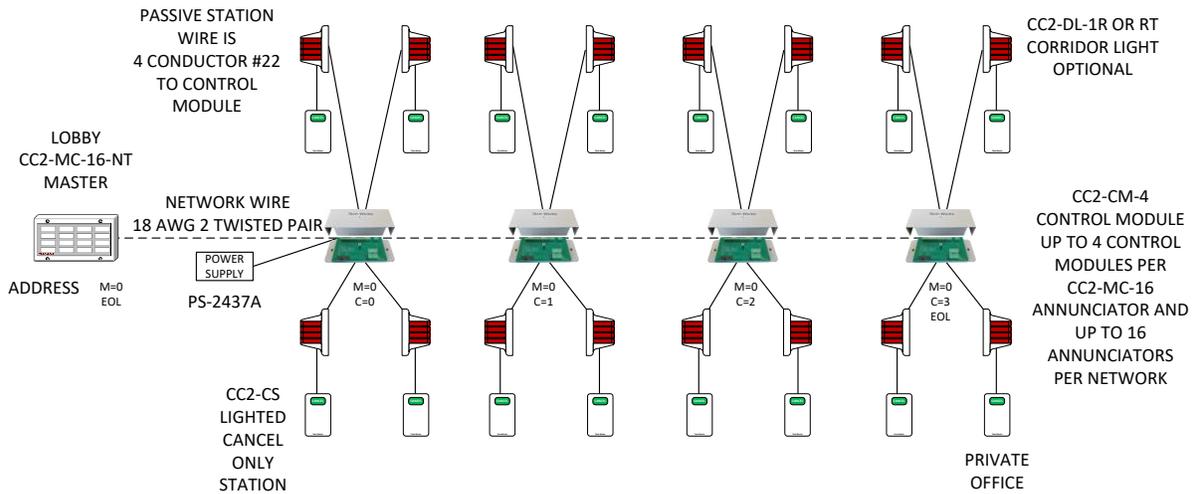
Patient Arrival	Front Office to Back-Office notification to get Patients where they need to be efficiently
Staff Response	Staff can respond by the push of a button to acknowledge requests
Patient Admitting	Staff can notify when they are ready for the next Patient to be admitted
Patient Flow	Keeping Patients moving improves satisfaction

# System Design Layout and Connections

## From very simple



## To very elaborate



## System components

Part No.	Description
CC2-RS-4	Clinic-Call Room Status Substation with 4 Signaling Lights and 4 Buttons
CC2-MC-16-T	Master control panel with 16 buttons and 16 lights
PXX2410	Power Supply 1.0 Amp, 24V DC, UL/CSA Listed
PS-2437A	Power Supply 3.7 Amps, 24V DC, UL/CSA Listed with Mounting Bracket
CC2-CM-4	Clinic-Call - Control Module 4 I/O - No Buttons - Surface Mount
CC2-DL-1-R	Dome Light, 1 Color with 4 Bright Red LED's (Passive Device)
CC2-CS	Visual Cancel Only Station with Acknowledge Light (Passive Device)

Data sheets available at: <https://techworks-usa.com/dealer-ae/data-sheets/>

