



IMR Technical Training Test Part 2 – Parts & Wiring

Your Name: First: _____ Last: _____

Contact Information: Email: _____

Company/Employer: _____ Phone: _____

1. What does adding an IMR to a system provide?
 - a. Patient Records, Medical Billing
 - b. Payroll, Time and Attendance
 - c. Next Patient Tracking, Text Messaging of Events, Digital Signage of Locations
 - d. Personal Computer Network Firewall
2. Does the IMR require a separate power supply?
 - a. Yes
 - b. No
3. Is a power supply included with the IMR or sold separately?
 - a. Included
 - b. Sold Separately
4. How many Tech Works parts numbers do you need to order to add an IMR to a system?
 - a. One
 - b. Two
 - c. Three
 - d. Four
5. Does an IMR have USB ports?
 - a. Yes
 - b. No
6. Does an IMR have HDMI Video Connection?
 - a. Yes
 - b. No
7. Does an IMR have Line Level Audio output?
 - a. Yes
 - b. No
8. Does an IMR get its power from the Tech Works Network?
 - a. Yes
 - b. No



IMR Technical Training Test Part 2 – Parts & Wiring

9. What powers the IMR?
 - a. PS-2437B Power Supply
 - b. 24 Volts DC
 - c. 120-240 Volt AC outlet to the Power Supply
 - d. All of the above
10. In a Medical Clinic, the IMR connects to:
 - a. A CC2-Series System
 - b. An NC-Series System
 - c. The Tech Works proprietary Data Network
 - d. All of the above
11. What is the wire type used for the Tech Works Network?
 - a. 2 Twisted Pairs
 - b. 4 parallel conductors
 - c. 4 Pair
 - d. 4 Conductor
12. What is the recommended wire gauge for the Tech Works Network power?
 - a. #22
 - b. #20
 - c. #18
 - d. #16
13. In a Medical Clinic, the IMR connects to the Local Area Network via:
 - a. Wi-Fi
 - b. Bluetooth
 - c. CAT6 patch cable
 - d. Not at all
14. How does the IMR Learn?
 - a. Only by the Installer telling it what is connected by manually typing every point
 - b. By connecting to the Tech Works Network and pushing every button on the system
 - c. By sending the programming to the factory
 - d. Never learns anything
15. Does the IMR build a data base of every system event like turning on or off?
 - a. Yes
 - b. No



IMR Technical Training Test Part 2 – Parts & Wiring

16. Is every event in the IMR data base time and date stamped?
 - a. Yes
 - b. No
17. What is the IMR Point Map?
 - a. The list of events with time and date stamp
 - b. A list of possible colors for each point
 - c. A list of all of the devices connected to the IMR with their individual point ID
 - d. A list of rooms assigned to each user
18. Is the IMR screen an HTML web page?
 - a. Yes
 - b. No
19. How many default screen options come built in to every IMR?
 - a. One
 - b. Two
 - c. Three
 - d. Four
20. How do I view the IMR from a PC on the LAN?
 - a. Directly connect a Monitor
 - b. Open any standard Internet Browser
 - c. Install custom software on designated PCs
 - d. You don't
21. What do you send to Tech Works for us to be able to create a Layout HTML page of your floor plan?
 - a. A clean JPG image or PDF of your floor plan
 - b. The Point Map of your system
 - c. A map showing us where the points are located on the floor plan
 - d. All of the above
22. Can a work station PC or Tablet have buttons that control lights?
 - a. Yes
 - b. No
23. Can a PC that is used as an IMR display, play tones or wav files associated with lights?
 - a. Yes
 - b. No



IMR Technical Training Test Part 2 – Parts & Wiring

24. When quoting an IMR should you include a significant amount of time (labor) to program the system?
 - a. Yes
 - b. No
25. Is a discovery meeting with the end user necessary to plan your IMR programming?
 - a. Yes
 - b. No
26. If the IMR is self-learning, why is extra labor time required?
 - a. To label the system point map
 - b. To create "Next Patient" or "View" pools
 - c. To create User credentials
 - d. All of the above and more
27. Is the IMR Manual/System Guide available on the web site TechWorks-USA.com?
 - a. Yes
 - b. No
28. Is the IMR Manual/System Guide important to have and keep handy?
 - a. Yes
 - b. No
29. The IMR should be sold and delivered in a box for plug and play to:
 - a. Anyone and everyone
 - b. End Users with no support
 - c. Trained and Certified Dealers ONLY
 - d. All of the above
30. What is the best source of Technical Assistance for Tech Works products?
 - a. Systems Manuals
 - b. Training Videos
 - c. Application Guides
 - d. All of the above
31. How is the best way to get help with design assistance?
 - a. Call with little or no idea what you want or need
 - b. Call Sales and ask if we have everything in stock
 - c. Go to the web site and watch a video while reviewing the System Guide, then send us an email with as much information as possible (drawings, part numbers, scope of work, etc.)

If this button does not work please save your test and email it to info@TechWorks-USA.com