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Tech Works
Integrated Messaging & Reporting
IMR
Technical Training Part 3
Programming
Mark Dundas



Slide 2



About IMR Technical Training

- Who is the Audience for this training?
 - Anyone that will be designing or installing the Tech Works IMR
 - Basic understanding of modern healthcare communication products and previously learning **Tech Works CC2 and NC products** is assumed
 - Keep the IMR System Guide Handy
- What is the Structure of the training?
 - There are 3 slide shows, narrated by Mark Dundas of Tech Works
 - Part 1 Product / System Overview
 - Part 2 Parts and System Wiring
 - Part 3 System Programming
- Presentation Guide Handout to follow along and take notes
- Certification Test for installers that want to be Tech Works Authorized




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Getting Started with Programming




- If you are connecting to a network other than 192.168.1.X, Connect a Monitor and a Key Board directly to the IMR
- The Log In Screen should appear on the Monitor
- Log In as USER: **Installer**
- Password: **1234** (Default)
- We highly recommend changing this password
 - Installer is the Highest level of User Access
 - if you change the password, write the new password on the inside of the lid of the IMR so only someone with a screw driver can find it
- When logged in you will see the "About" screen




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Settings Tab

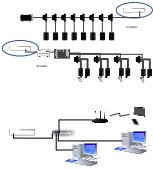


- Click on the Settings Tab
- Title – This is what appears on the
 - Browser Tab
 - Default Home screen without a Layout
 - Could be the name of the Facility
- IMR Time
 - Time Zone
 - Update IMR Time
- IP Address - 192.168.1.97 (Default)
 - Set IP address of the IMR to match your network
 - Subnet
 - Gateway
- Save – On all IMR Programming, you must "Save" your changes
- Everything else can be changed from any PC connected to the Network




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Connect the IMR to the Network




- Connect to either a CC2 or NC System
- Power the IMR
- Push Every Button on the system
 - IMR will build a Database of all the system Points
- Connect the IMR to the Network
- From any PC on the Network
 - Open a Browser – Chrome works well
 - Type //192.168.1.97 (if Default) in the Address Bar
 - The "Log In" Screen should appear




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Menu Options (Tabs)




- Home – This is the Display Screen for Digital Signage
- Point Mapping – A List of all Points (Buttons) on the System
- Pooling – Groups of Rooms (Groups of parts) assigned to a User
- Reporting – Output of Log Data
- Upload – Program Updates and Layouts
- Download – Back up Programming and Export Layouts
- Settings – Detailed System Configuration
- Users – IMR Login Credentials
- Layouts – Custom Graphic Displays
- Test Panels – Installer buttons for Testing the System
- About – Detailed information About this IMR




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About Screen



- The 1st screen you see when you log In
- Tells you that you are Logged In and your User Level in the upper right corner
- Below the Logo
 - Product: IMR
 - System Software
 - System Firmware
- Always have this information handy when you call for Tech Support
- Have the System Guide handy before you call



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Tools to help you

- Online 24/7 X 365 www.TechWorks-USA.com
- Product Brochures
- Specifications for Architects & Engineers
 - Available on the website (specs and data sheets)
 - Custom specs written by request
- Design/Quoting assistance
 - Questionnaires to support the process
 - Design review
 - Quote development on solutions
 - Margin
- Technical Assistance
 - Training and installation Manuals
 - Tech Support – Engineering and Field



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Making Specialized Communications Easy