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Tech Works
MC-IP Series
Training Part-1 Overview
Mark Dundas



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About MC-IP-Series Technical Training

- Who is the Audience for this training?
 - Anyone that will be designing or installing the Tech Works MC—IP Series systems.
 - Basic understanding of modern communication products is assumed.
- What is the Structure of the training?
 - There are 4 slide shows, narrated by Mark Dundas of Tech Works
 - Part 1 Product / System Overview
 - Part 2 Parts and Pieces
 - Part 3 System Wiring
 - Part 4 System Programming
- Presentation Guide Handout to follow along and take notes
- Certification Test for installers that want to be Tech Works Authorized



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Introducing
Tech Works
MC-IP
Modular Communication
Internet Protocol



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Why MC-IP?

- Multiple Operators
 - Call Forward
 - Call Capture
 - Advanced Ringing
 - Off premise Operators
- Flexible Remote
 - Works with standard 25 Volt Speaker Stations
 - Reuse existing Wire and Stations
- Flexible Paging
 - Any Station and/or Operator in Any Paging Zone
 - Add Power Amplifiers where needed
- Nurse Call
 - Drive Dome Lights
 - Vandal Proof Stations
 - Call Confirmation Lights
 - Key Switch Activate & Reset Options




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What Matters – Why MC-IP?



Detention/ Public Safety


Healthcare



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Detention/Public Safety – Why?

- Easy Installation
 - Works on CAT5 or CAT6 wire
 - Works on Existing field station wire
 - Standard 25 Volt Speakers
- Easy to maintain
 - No special training
 - Devices get their personality from the HOST
 - Host is backed up on an uSD Card
 - Device I.D. set by a Rotary Address Switch
 - Hot Swap devices with no on site programming required
- Runs on 24 Volts DC
 - Easy code compliance



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Healthcare – Why?


- Prison Infirmaries
 - Vandal Proof Station Hardware
 - Simple Audio Visual Communication
- Assisted Living
 - E-Call without the Dome Lights
- Behavioral Healthcare
 - 2 Color Lights Associated With Each Station
 - Staff protection
 - Anti Ligation Call Stations
- MC-IP-CI Collaborative Intercom
 - Pro Quality Hands Free Audio
 - Multiple Operators
 - Multiple Procedure/Clean Rooms



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Fully Programmable Who can call Who



- Operator to Operator Communication
 - Auto Answer Option
 - Push to Talk Only Option
 - Privacy Tones
- Limit what Stations/Operators are available to any Operator
 - Screen Icons
 - Programmable Ringing
- Call "Relay" and Call "Forward"
 - Stations are individually assigned to Operators
 - Where does a call go?
 - Initiated?
 - Unanswered?
 - Operator Out of Service Forward All Calls
 - Does the local station still ring even while Relayed or Forwarded?
- Unique Ring Tones



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2 versions of the MC-IP-ODC


- **Operator Desk Console**
 - **MC-IP-ODC-TS** – Touch Screen included for applications like prison infirmary and security intercom that might be a stand-alone independent intercom
 - **MC-IP-ODC-POE** - POE for those that don't want a power supply at the console location and are using their own touch screen for PLC control systems and camera control



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2 versions of the MC-IP-116


- **1 Audio Channel X 16 Station Control Module**
 - **MC-IP-116** – Intercom station select panel for 16 audio stations with call switch, no light
 - **MC-IP-116-NC2** – 2 call points and 2 indicator outputs associated with each voice port



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MC-IP-MSI-11 Microphone Speaker Interface


- Bi-Directional / Hands Free Audio
- One Input
 - Professional Balanced Microphone Input with Phantom Power
- One Outputs
 - 25 Volt Speaker Output at 10 Watts
- CI-BUSS Interface
 - Can connect to traditional Collaborative Intercoms
- Built in filters tune the MSI to the room for best acoustic interface
- Jumper Options determine how these Modules interact and function with each other
- Remote Output can turn on a light to tell staff when they are being listened to



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What is a HOST?

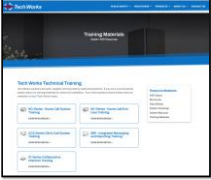
- 544 Station System Controller
 - Up to 32 - Operator Consoles
 - Up to 32 - 116 Station Controllers for 512 Stations
 - Dedicated unmanaged Network
- Processes call requests
 - Routes Calls to designated Operators
 - Controls Operator "Ringin"
 - Cancels Ring when a call is Answered
 - Makes the IP connection to allow streaming audio communication until the call is ended
 - Then gets out of the way and waits for the End of Call Command to disconnect
- Stores all system Configurations on uSD Card
 - Each system device (except the HOST) has a rotary Identification Switch which tells the HOST who it is
 - The ID Switch assigns static IP addresses to each device
 - The HOST sends each device it's unique profile based on its address when it connects to the network
 - Configurations can be Pre-Programmed in the shop
- POE or Local 24 VDC (Never Both)



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Training and Certification On Line

- Thank you for taking the time to study the product
 - Your efforts will make all of our jobs easier
 - Please take the other training courses so that you are familiar with all Tech Works products
- Help us get the rest of your staff trained
 - Sales people should take parts 1 & 2 of each product group
 - Estimators/Engineers should take all parts



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Making Specialized Communications Easy

Up Next Part 2
Parts and Pieces
