



## MC-IP-Series Technical Training Test Part 4 – Programming

Your Name: First: \_\_\_\_\_ Last: \_\_\_\_\_

Contact Information: Email: \_\_\_\_\_

Company/Employer: \_\_\_\_\_ Phone: \_\_\_\_\_

1. On a basic MC-IP system, a remote call station can call how many Operator Consoles with a single push button?
  - a. One
  - b. Two
  - c. Four
  - d. Thirty Two
2. Can Operator Consoles call other Operator Consoles?
  - a. Yes
  - b. No
3. Can Remote Stations call other Remote Stations?
  - a. Yes
  - b. No
4. How is Call Ringing configurable?
  - a. One configuration per MC-IP-116 is the same for all remote stations
  - b. Station by Station
  - c. Operator by Operator
  - d. All Calls are the same for a system
5. How is Call Cancel configurable?
  - a. One configuration per MC-IP-116 is the same for all remote stations
  - b. Operator by Operator
  - c. Call point by call point
  - d. All Call Cancel is the same for all stations on a system
6. What type of Network architecture does the MC-IP system require?
  - a. Open architecture
  - b. DHCP
  - c. Closed, Private, Unmanaged
  - d. Does not matter



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7. What is Call Relay in the MC-IP system?
  - a. All calls are automatically sent to a second Operator
  - b. Un-answered calls are sent to a backup Operator
  - c. Multiple Operators Ring at the same time
  - d. A remote Operator can capture calls from another Operator
8. What is Call Forward in the MC-IP System?
  - a. All calls are automatically sent to a second Operator
  - b. Un-answered calls are sent to a backup Operator
  - c. Multiple Operators Ring at the same time
  - d. A remote Operator can capture calls from another Operator
9. The MC-IP system will allow?
  - a. Calls to go unanswered if Forwarded
  - b. Calls to go to an Operator that can't answer it
  - c. Blind circular hunt groups to nowhere
  - d. No call to go unanswered
10. How do you program an MC-IP System?
  - a. On a computer running the Tech Works MC-IP Configuration Utility
  - b. On a computer browser
  - c. Only on a laptop connected to the MC-IP Network
  - d. You don't, it is not programmable
11. Where is the System Configuration stored on the MC-IP System?
  - a. Operator Desk Console
  - b. MC-IP-116
  - c. MC-IP-HOST/SERVER
  - d. MC-IP-MSI-11
12. How do you load the configuration into the MC-IP system?
  - a. Connect your computer with MC-IP Configuration Utility to an active MC-IP system
  - b. Install a preloaded uSD card into an MC-IP-HOST/SERVER
  - c. Connect a Monitor and Keyboard direction to the MC-IP-HOST/SERVER
  - d. a. or b. above



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13. In the MC-IP Configuration Program, what should be in the System Information screen?
  - a. Description - Typically the name of the facility
  - b. Location - Typically a particular portion of the facility
  - c. Room - Typically not important but available if you need more specifics
  - d. All of the above
14. What does the Enable API check box do?
  - a. Tells the system that it is part of a Nurse Call
  - b. Tells the system to send/receive API messages to/from an integrated control system
  - c. Activates extra call in points
  - d. None of the above
15. Why would you check the Enable NC2 box?
  - a. Some where on this system there will be MC-IP-116-NC2
  - b. This system could be used as a nurse call
  - c. Activates extra call in points
  - d. All of the above
16. Where can you find the Configuration Uploader Screen?
  - a. On the File menu
  - b. On the Options menu
  - c. In a separate program
  - d. On the System Information pane
17. Which of the following functions are common to all MC-IP Configuration programming?
  - a. Double Click Activation of a Row or Column
  - b. Privacy Tone settings
  - c. Network ID
  - d. All of the above
18. On the Station Configuration screen what does the NC2 check box do?
  - a. Activates External Page Amp
  - b. Activates the second call point configuration options
  - c. Opens the Station Edits screen
  - d. Enables the Privacy Tone



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19. On the Station Configuration screen, why is the "Description" field important?
  - a. Because you need to know which cell it is hooked to
  - b. If you are using the MC-IP-ODC -TS it is the label for the buttons
  - c. If you are labeling an MC-IP-ODC-TS it needs to be less than 2 lines of 7 characters
  - d. All of the above but primarily b.
20. Privacy Tone Level is set?
  - a. One configuration per MC-IP-116 is the same for all remote stations
  - b. Station by Station
  - c. Operator by Operator
  - d. All Calls are the same for a system
21. What does the Ring Local check box designate?
  - a. Do not disturb, don't ring this station
  - b. Only Ring in an emergency
  - c. If this Station is supposed to continue to ring throughout the relay process
  - d. All of the above
22. When you open the Station Groups screen, what are you assigning?
  - a. The order in which Relay call will ring
  - b. What Operator Consoles will Ring simultaneously when this Remote Station calls
  - c. The time delay of call Relay
  - d. None of the above
23. What is Operator Console Auto Answer?
  - a. Make sure that a particular ODC is never available to be called
  - b. Called Station connects as if it were any other remote station
  - c. ODC can not be listened to and must select the calling station
  - d. Called station takes control of Push To Talk and Listen
24. How many independent Page Zones can each operator have?
  - a. Two
  - b. Four
  - c. Eight
  - d. Sixteen



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25. On the Console Configuration screen, what does the Title field do?
  - a. Nothing
  - b. The same thing as Description text
  - c. The text will appear at the top of the MC-IP-ODC-TS Touch Screen.
  - d. None of the above
26. Page Groups or Zones can be?
  - a. Assigned by Operator Location/IP Address
  - b. Can be any combination of Operators and Remote Stations Available
  - c. Up to sixteen unique groups per Operator
  - d. All of the above
27. Global Page Groups are set up?
  - a. In the HOST
  - b. In each SERVER
  - c. In the Operator Console
  - d. In the MC-IP-116
28. When the Uploader window is open, the procedure is?
  - a. Load File, Select Hardware, Upload, Get MC System Info
  - b. Get MC System Info, Load File, Select Hardware, Upload
  - c. Select Hardware, Upload, Get MC System Info, Load File
  - d. Upload, Get MC System Info, Load File, Select Hardware
29. SERVER WAN IP addressing is?
  - a. Totally flexible
  - b. Not available
  - c. DHCP
  - d. Fixed/Static
30. When using API commands, how are SERVER commands different from HOST commands?
  - a. Required when connected to the WAN port on a SERVER
  - b. Require [CON SERVER] designation and [STA SERVER] designation
  - c. Are the same except b. above
  - d. All of the above

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